

Avinashilingam Institute for Home Science and Higher Education for Women (Deemed to be University under Category 'A' by MHRD, Estd. u/s 3 of UGC Act, 1956) Re-accredited with 'A' Grade by NAAC, Recognised by UGC under Section 12 B Coimbatore-641 043, Tamil Nadu, India

## FEEDBACK ANALYSIS OF STAKEHOLDERS AND ACTION TAKEN REPORT (2016 -2017)

As stated in the Annual Report of 2016-2017 which has been approved in 110th BOM dated 1st October 2019

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# FEEDBACK ANALYSIS OF STAKEHOLDERS AND ACTION TAKEN REPORT (2016 -2017)

#### INTRODUCTION

Curriculum overview is an explosive survey done by every student, staff and other stakeholder, the data on feedback analysis is analysed and their suggestions are considered and actions were implemented for incorporation of changes in the curriculum.

Table 1: Student feedback and action taken report

Based on the feedback and the action taken are illustrated in the following table

S.No	FEEDBACK	ACTION TAKEN
1.	Exposure to develop entrepreneurial skills which will help them identify their potential was suggested	Entrepreneurship training and development by Indian Institute of Entrepreneurship training was introduced for postgraduate students. M.A in Women's studies and entrepreneurship was introduced.  A Seven- day Faculty Training programme on "Women Entrepreneurship Development" was organised
	Training for how to effectively prepare for personal interview and group discussions during recruitment was suggested.	Trainings were arranged by the placement cell and communication skill and soft skill were strenghtened. Activities that will enhance the communication skills of the students were encouraged.
Tr.	Skill development and job oriented courses were requested	Course in Financial marketing offered by National stock exchange was introduced for commerce students  The curriculum of the vocational courses was restructured to meet the students demands.
		Communication skills and soft skill trainings were given.  Pre-placement trainings were given Mock interviews and tests were conducted The students were given guidance to how to prepare for bank exams, service commission exams and adequate training was provided for the same.  The students were counselled for pursuing higher education and studies abroad In-plant training was given for the students from reserved category and economically weaker section.  A special recruitment drive is organized for such trained students.

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5.	Teaching methods and teaching aids must be improved	ICT methods and smart boards were used for effective teaching. Computer centre promoted (FOSS) Free Open Source Software to all services will provided in the campus to runweb, mail, LDAP and MODLE
6.	Exposure to latest developments and advances should be known to the students	Nearly 20 international speakers and more than 100 experts were invited to share their knowledge to our faculty and students. This helped them to interact with the resource persons and weremotivated to do higher studies and take up jobs which has challenging future ahead.
7.	Special mock tests covering the entire syllabus to enable the students to perform well in placement interview was	This was arranged and the tests were conducted depending on the nature of the job and domain of the recruiting companies
8	suggested  Counselling and the need for career guidance was insisted	The C.A.R.E (Centre for Ambitious and Resourceful Endeavours) was initiated by the department of Psychology was initiated within the campus. The centre helped the students to have access to counselling both career and personal. Students took self-assessment assignments.

Table 2: Teachers feedback and action taken report

S.No	FEEDBACK	ACTION TAKEN
1.	Faculty with overseas experience may share their experience, organise more curriculum development workshops and research conventions with their experience they gained during their visits	Seminars and conferences both National and international were periodically organised by almost all the departments Faculties invited many experts in their field to share their knowledge.
2.	Invite illustrious alumina for presentation and interaction with the students from time-time. Network with our alumina spread all over the world to get their feedback enhance our programme	Regular meetings with alumina were arranged.  We ensured that the alumina who are spread all over the World are contacted from time to time to get their inputs  Talks by the visiting alumina are arranged on a regular basis
3.	Redesign curriculum to meet specific objectives of the course was suggested	Restructuring of curriculum was done from time to time to keep in pace with the advancements in every field of specialisation
4.	Improve the facilities for faster and more access to on line reading materials	More textual materials and online materials were made available  The speed of the internet connectivity was increased and more on line tutorials were made available for the benefit of the

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-	D : 11	students and teachers
5	Periodic meeting of all the fact members to motivate them to t part in developmental activities of department.	Periodic meetings of the faculty member in-charge of IQAC were conducted to go the appraisal of the departments an teachers. The teachers were motivated to take up assignments that will enrich the
6.	Suggestions to upgrade the exist CBCS pattern was given	with wide choice of subjects in various fields was introduced as part II componen in the curriculum with additional credits at post graduate level from the next academic year.  The choices available to the students was very wide that any student can take any course of her choice Staff members were also encouraged to do certification courses.  Spoken tutorials was introduced in the curriculum for all the under graduate and
7.	Faculty may be periodicall monitored for their research qualit and motivated to publish in Scopulindexed journals	y The research advisory committee meets the
8.	Staff should be encouraged to apply for more funded projects to improve the quality of research	V The staff
9.	e – learning resources to be developed'	Staff were trained to develop e – learning resources  Workshops were conducted for training them develop modules as a part of the e PG Pathshala project sanctioned by the UGC and modules were developed and hosted in
0.	More video tutorials to be included to enable interactive learning platform	inflibnet site.  Video tutorials were included to make the students understand the concepts clearly with illustrations and explanations  Virtual labs that will enable the students to do experiments like real time will be enabled
1.	To include communicative English for MCA students	Communicative English for MCA students was introduced which will improve their presentation skills. This will enable them to face the interviews boldly and express their views

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	Videos from var resources be made av		Video lessons hosted by NPTEL, Khan academy, Coursera were made available to the students and faculty to enable better teaching and learning experiments.
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### Table 3: Parents feedback and action taken report

Based on the feedback given action were taken and these were summarised in the table below

S.No	FEEDBACK	ACTION TAKEN
1.	Parents meeting should be conducted for all students by the University as well as individual departments and their suggestions to include skill oriented should be considered for the revision of curriculum	Parents meeting was conducted regularly and the inputs received were considered for revising the curriculum. Minor modifications in the curriculum were made to suit the needs of the students.  More skill oriented courses were introduced
2.	Pre placement interview trainings and mock interviews need to be conducted	Communication skill classes were conducted on a regular basis and students were made to take Mock tests. Students were taught to prepare their academic resume based on the needs of the company Mock interviews were also conducted to prepare them to face interviews
3.	Internship for practical knowledge need to be encouraged	Suggestion to include internship to a programs was insisted
4.	Student profile analysis need to be done to identify their future career options	guidance programs were organised periodically and guidance to take up the career suited to each individual was provided
5.	Library facilities can be improved	Digitalization of books, articles, PG thesis was initiated in the library. The entire library was automated and modernized with digital library services.

Table 4: Alumni feedback and action taken report

By pooling the information gathered from the alumni necessary changes were brought and this is given in the following table

C No		EE	EDBACE	(		ACTIO				
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1.	Exposure	to	various	techniques,	Frequent	Industriai	VISITS	ιο	Chabic	- 1110

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	skills and modern engineer practices was suggested	techniques or machines and their practical applications were arranged. Hands on training to gain practical knowledge was also
2.	Exposure to tools necessary engineering practice and updati of knowledge was insisted	
3,41	Students should understand the importance of professional and ethical responsibility	Professional ethics and concepts of ethical
4.	Strengthen the e-resources for students, teachers and scholars	Many e-modules were prepared by our faculty under the project of e-PG pathshala for home science and food science and nutrition
	Seminars to be more interactive for developing the communicative skill of the students activity centered evaluations may be done	Panel discussions were conducted in seminars and conferences that will help students to come out with their views and ideas and get expert guidance Motivation to improve the presentation skills was given and activity centred evaluation was included
1	More skill enhancement modules to be included	More skill oriented courses were introduced. For Viscom students, Social media analysis and social psychology were included in their curriculum
- 1	Alumni to be included as BOS external expert	Our Alumini who were well placed and are in top positions in various companies and their inputs were used to refine the curricular

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8	Dur	aspects.
8		"Social and Legal Awareness Programme fo Women"  "Empowerment of Young Women through Skill Development" organised by Women Studies Centre.  A Three day Workshop on "Assistive Technology for Persons with Visual Impairment" was organised by Special Education Department  A Training Programme on "Team Building & Leadership and Motivation through Positive Thought and "Safety and Occupational Health" by Instrumentation Maintenance Facility Cell was organised.  Were some of the programmes organised to create social awareness.

Table 5: Employers feedback and action taken report

S.NO	FEEDBACK	ACTION TO LUTH		
	The recruiters were positive about the students ability to learn new things	ACTION TAKEN  The feedback is shared to the respective Heads of the department inorder to encourage the students be even more focused		
	Students need to be aware on the current trends.	Access to books and self-learning software are made available in the		
	Recruiters from Education stated that the students are strong in their domain knowledge, however communication skills need improvement	Intensive training on spoken English is planned for the year 2018-19		

#### **CONCLUSION**

Thus the feedback given by the stakeholders were analysed and suitable action was taken so as to satisfy the expectations of both students, parents and employers. This further helped us to improvise our curriculum as per the expectations of the stakeholders

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